

This is a **preview email**.

System Upgrade Starts Tonight



Our System Upgrade begins this evening and continues all weekend. Many of our services will be interrupted while we work behind the scenes. Please take note of affected services below and call us if you have questions. Thank you for your patience and understanding!



Services Affected This Weekend

BRANCHES

- **Branches close by 5 p.m. today and are closed on Saturday.**
- Call us at **(518) 793-4121** with any questions! We have extended phone support from 8 a.m. to 8 p.m.

DIGITAL SERVICES

- **Many digital services will be unavailable.** That includes Internet and Mobile Banking and Business Online Banking.
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ATMs and DEBIT CARDS

- Usage may be briefly interrupted.
 - Make sure to have an alternate form of payment with you this weekend just in case.
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ACCOUNT BALANCES

- Account balances may not reflect pending transactions.
 - Your updated balances will be available on Monday.
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ON-CALL BANKING

- Automated phone service will be unavailable this weekend.
 - Active users need to re-enroll beginning Monday.
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Here to Help

We're here for you during and after the upgrade. Monitor our website gfnational.com/upgrade for the latest updates and find information about re-establishing select services.

Call us at **(518) 793-4121** with questions. We'll have extended phone service hours this weekend and next week.

Thank you for your patience as we make these upgrades. We are proud to be your banking partner.

Glens Falls National
Bank and Trust Company

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