



SERVICE UPDATE

After the holidays, we paused walk-in lobby service as a precaution for our customers and our team. Now that COVID-19 cases are trending down and the vaccine rollout is under way, we are moving toward restoring full lobby access, with a tentative target date of Monday, March 1.

As we get closer, we will provide updates on our website, and we encourage you to check there for the latest. Please know we are committed to opening as soon as we safely can for our employees, our customers and our communities.

Safety Precautions to Protect All

When you visit our lobbies again, you'll find familiar safety measures, including partitions, social distancing reminders and required face coverings. As we all look ahead to warmer months, we will continue to ensure a safe working and banking environment in line with health guidance. We thank you for helping to keep our communities safe.

Services to Support You

As a reminder, our branches have remained open throughout the pandemic by utilizing drive-in services and appointment-setting. Additionally, we offer great 24/7 digital tools. Many of you have adopted these services for the first time, and we want to remind you our team is here to walk you through any questions you might have about these conveniences.

Find the Latest Information

Please continue to [check our website](#) for service updates or call us with questions. Thank you for banking with us. Stay well and we look forward to seeing you again!

Tom

Tom Murphy
President and CEO
Glens Falls National Bank and Trust Company

Glens Falls National
Bank and Trust Company

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